

Operations Manager

Sir Sam's Ski/Ride is a family ski hill located in the Haliburton Highlands and overlooking Eagle Lake. Established in 1965 by the Bishop Family it remains a favorite hill for thousands of skiers every year. The ownership of Sir Sam's Ski/Ride is committed ensuring that families can continue to ski/ride and create lasting memories.

This managerial position is responsible for the development, maintenance, and operation of all departments and equipment related to the lifts, slopes and day-to-day operations of the ski hill. This position will ensure that Sir Sam's Ski/Ride guests receive the best experience possible by maintaining the ski area to the highest level of quality and safety standards possible.

Duties and Responsibilities

- Organizes in conjunction with the General Manager the daily operation of the lifts, snowmaking and grooming
- Provides support to the Lift Mechanic in an effort to reduce costs and create efficiency
- Ensures that the hill is ready to open for the season as per the scheduled operating calendar
- Prepares in advance for weather related issues that may cause operational difficulties, i.e. freezing rain or heavy snowfall
- Oversees the on-hill activity to ensure that crowd control and hill usage policy is being adhered to
- Maintains a safe and fully functional fleet of equipment and tools that service the hill and its equipment
- Ensures that an inspection of all slopes has occurred and that the hill is adequately groomed and protected for the day/night use
- Involved in the creation, and maintenance of the terrain park
- Works to minimize the amount of downtime experienced for all equipment
- Organizes and administers a preventative maintenance program for all equipment

- Enforces standards that keep all areas in the best physical state possible with regards to, but not limited to, electrical systems, lighting, heating and overall structural soundness
- Ensures that work areas are kept hazard free or that hazards are controlled when appropriate
- Provides rules and written procedures where required to ensure the safe operation of equipment and work processes
- Assists in the preparation and execution of yearly off-season projects
- Provides input to the General Manager for preparation of annual and operating budgets
- Works with the General Manager to design and complete expansion projects that are completed on time and on budget
- Ensures the policies and procedures of Sir Sam's Ski/Ride are administered and adhered to
- Hiring and supervision of lift and maintenance staff
- Communicating all daily and upcoming events to direct staff
- Creates and implements adequate training programs for staff and ensures that the proper documentation exists
- Continually supports departmental risk management policy and offers support to all those involved in risk management

What We Offer

- Full-time, year-round employment
- Competitive compensation and benefits
- Ongoing training and professional development
- Opportunities to grow technical and leadership skills
- Exposure to multiple areas of mountain operations
- A supportive team environment

Requirements

- Valid driver's license
- Ability to work outdoors in all weather conditions
- Comfortable working at heights
- Ability to lift and carry up to 50 lbs
- Willingness to work weekends, holidays, shifts, and overtime during the winter season
- Strong communication and teamwork skills

- Commitment to safety and professionalism
- Management experience
- Experience in skiing or related industry an asset

Salary is based on experience, knowledge, and skills. This is a full-time position.

Please forward all resumes to:

David Bishop
General Manager
Sir Sam's Ski/Ride
dave@sirsams.com